

MIGRATION GUIDE



INITIAL GUIDANCE

If you have a factory-default Unleashed access point (AP) and no active Unleashed cluster in your network, then go ahead and add that AP's serial number into your Ruckus Cloud Wi-Fi account using the web UI or mobile app.*

If you have an active Unleashed network and want to use one or more APs for Ruckus Cloud Wi-Fi, please follow the steps below:

CONVERT YOUR EXISTING UNLEASHED APs FOR CLOUD WI-FI

1. **Unplug all APs from Ethernet.**
2. **Factory reset the APs that you want to connect to the Ruckus Cloud.**
 - Power on the AP and wait 30 seconds for the AP boot process to proceed. Then press and hold the reset button for 10+ seconds.
3. **Add this AP serial # to your Cloud Wi-Fi account.**
4. **Repeat steps #2-#3 for each AP that you want to add to your cloud account.**
5. **Wait for these APs to connect to the Ruckus Cloud prior to step 6.**
 - The AP status in the Cloud user interface will show as "operational."
6. **You can now connect your remaining Unleashed APs to the Ethernet.**
 - The Cloud APs and Unleashed cluster can now co-exist.

* Note: Only Unleashed APs purchased in 2016-2017 and in factory reset state are easily supported by Ruckus Cloud. If your current Unleashed network is running 200.5 or newer software, the Unleashed AP will not connect to Cloud Wi-Fi even after factory reset. You would need to downgrade the AP firmware to 200.4 image or do a firmware upgrade to a Solo AP image (version 104.x.y or newer). Download both Unleashed AP firmware or the Solo AP firmware from the Ruckus support portal.

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