

# Vigilance in the Age of Mobility

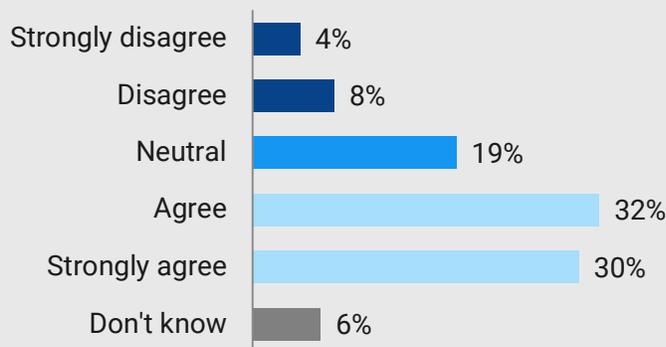
A Candid Poll on Federal Mobile Device Security Practices

## Introduction

Maintaining the balance between data security and employee efficiency is an increasingly salient priority for the federal government – and to learn more about how agencies are navigating this challenge, Government Business Council (GBC) polled a random sample of 158 federal employees.

## Federal organizations typically prioritize security over mobility

**To what extent do you agree with the following statement:  
“My organization prioritizes data security over mobility/efficiency.”**



Percentage of respondents, n=158  
Note: Percentages may not add up to 100% due to rounding

- **Over half (52%)** of federal employees agree or strongly agree that their organization prioritizes data security over mobility/efficiency.
- **12%** disagree or strongly disagree.

### **FYI:**

The General Services Administration (GSA) [Managed Mobility Program](#) provides information, guidance, support, and resources for agencies seeking to transition to a streamlined mobile ecosystem.<sup>1</sup>

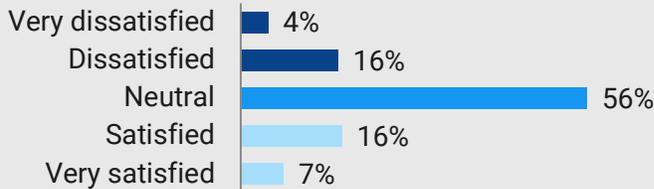
## Ruckus's Perspective

As GBC's poll of federal respondents shows, the government's focus on security sometimes comes at a cost to mobility. Many are either uncertain or unsatisfied with their agency's "Bring Your Own Device" (BYOD) policy, and are forced to navigate multiple security hoops just to access pertinent work materials on their personal device. While risks associated with identity and unauthorized access are all too real, agencies don't need to sacrifice convenience for security. Ruckus can help agencies tackle both challenges, providing the means for secure user and device access without burdening IT, while also enabling end-users to access devices when and where it suits them.

Federal employees agree: security shouldn't be a hindrance, but rather a foundation that provides users the trust and support to meet mission demands wherever they surface.

## Most respondents lack strong opinions on their agency's BYOD policies

### How satisfied are you with your organization's BYOD (Bring Your Own Device) policies?



Percentage of respondents, n=158  
Note: Percentages may not add up to 100% due to rounding

- **20%** of respondents are dissatisfied or very dissatisfied with their organization's BYOD policies.
- **23%** are satisfied or very satisfied.
- **A majority (56%)** are neutral, perhaps indicating that many organizations have yet to implement BYOD policies.

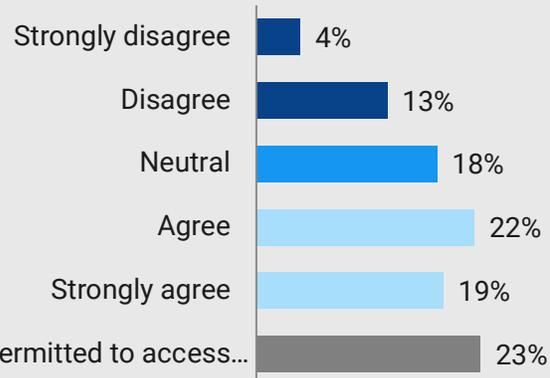
## Federal mobile device security practices are often cumbersome

- **A plurality (41%)** of respondents feel that they need to jump through a lot of IT security hoops when using a mobile device.
- **17%** disagree or strongly disagree.

### Want to learn more?

Check out the Department of Homeland Security's (DHS) 2017 "[Study on Mobile Device Security](#)" for more information on threats to – and recommendations for – mobile device usage across the federal government.<sup>2</sup>

### To what extent do you agree with the following statement: "When using a mobile device, I need to jump through a lot of IT security hoops in order to gain access to organization data/work materials."



Percentage of respondents, n=158  
Note: Percentages may not add up to 100% due to rounding

### Methodology

GBC deployed a 3-question poll on mobile device security to a random sample of 158 federal employees. The poll was fielded in April 2018.

### Sources

1. "GSA Managed Mobility Program." [https://www.gsa.gov/cdnstatic/Managed\\_Mobility\\_User\\_Guide\\_Final.pdf](https://www.gsa.gov/cdnstatic/Managed_Mobility_User_Guide_Final.pdf)
2. "DHS Study on Mobile Device Security." <https://www.dhs.gov/publication/csd-mobile-device-security-study>

### About Government Business Council

As Government Executive Media Group's research division, Government Business Council (GBC) is dedicated to advancing the business of government through analysis, insight, and analytical independence. An extension of *Government Executive's* 40 years of exemplary editorial standards and commitment to the highest ethical values, GBC studies influential decision makers from across government to produce intelligence-based research and analysis.

### About Ruckus

Ruckus Networks, an ARRIS company, is redefining connectivity around the globe. Ruckus' high-performance network infrastructure provides secure, reliable access to data, applications and services no matter how tough the environment. Ruckus innovates across wired and wireless technology to modernize federal networks and deliver mission success. When connectivity really matters, the federal government turns to Ruckus.