

Government on the Go

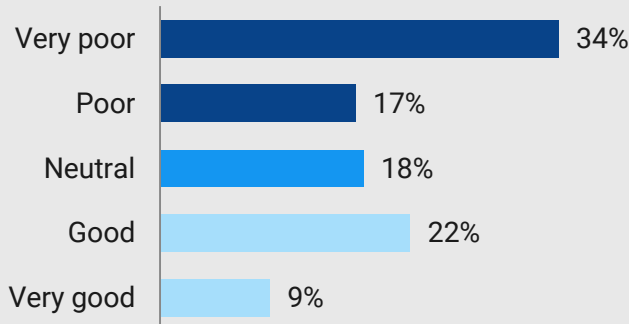
A Candid Poll on Federal Mobility and Wireless Access

Introduction

Today's world hinges on fast, unbroken access to information anywhere and anytime—and government is increasingly running on the same philosophy. To learn more about federal mobility and wireless capabilities, Government Business Council (GBC) polled a random sample of 148 federal employees.

Over half are dissatisfied with their organization's WiFi capabilities

How would you rate your organization's wireless/WiFi capabilities with regard to enabling mobility in your work environment?



Percentage of respondents, n=148
Note: Percentages may not add up to 100% due to rounding

- **51%** of federal employees feel that their organization's wireless/WiFi capabilities are poor or very poor with regard to enabling mobility.
- **31%** rate wireless/WiFi capabilities to be good or very good.

Newsflash:

The 2017 Managing Government Technology (MGT) Act seeks to spur technology transformation efforts – including increased prioritization of mobility – across federal agencies. ¹

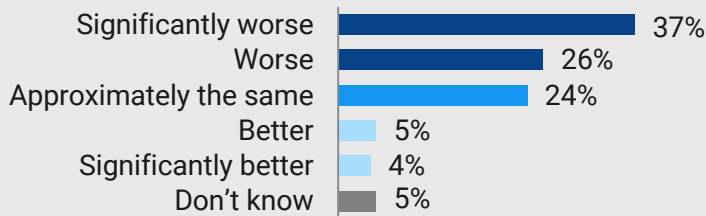
Ruckus's Perspective

The primary mission of military and civilian federal agencies – protecting and serving citizens – has never been more critical. But budget and manpower realities, not to mention evolving security threats, are making it harder to succeed at these missions. Your agency needs to modernize its IT infrastructure continuously, do it at scale, and manage it with the people and budget you have. 'Doing more with less' is not just a clever catchphrase.

With a twenty-year history of Federal IT network modernization, Ruckus knows how to help federal agencies update their access infrastructure in a scalable and secure fashion. From software-upgradeable switches to Wi-Fi that works in the toughest environments, to secure access for every device and user, Ruckus makes life easier for IT – with a total cost of ownership that gets IT modernization done faster.

For most, government provides a sub-optimal WiFi experience

In your opinion, how does wireless access in your organization compare to your wireless experience outside of your job?



Percentage of respondents, n=148
Note: Percentages may not add up to 100% due to rounding

- **A majority (63%)** of respondents feel that wireless access in their organization is worse or significantly worse than their wireless experience outside of their job.
- **Just 9%** rate their organization's wireless capabilities to be better or significantly better.

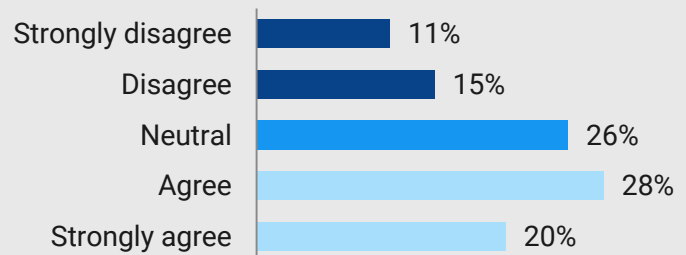
Nearly half deem mobility/WiFi access to be essential to productivity

- **A plurality (48%)** of respondents agree or strongly agree that lack of mobility/wireless access hinders their productivity.
- **26%** disagree or strongly disagree.

Newsflash:

The popularity of the Pentagon's Mobility Program – which has about 100,000 participants – has allowed the Defense Information Systems Agency (DISA) to slash device rates for mobile devices.²

To what extent do you agree with the following statement: "Lack of mobility/wireless access hinders my productivity."



Percentage of respondents, n=148
Note: Percentages may not add up to 100% due to rounding

Methodology

GBC deployed a 3-question poll on federal wireless access to a random sample of 148 federal employees. The poll was fielded in April 2018.

Sources

1. "HR- MGT Act." <https://www.congress.gov/bill/115th-congress/house-bill/2227>
2. "Pentagon Cuts Mobile Device Costs By Half." <http://www.nextgov.com/it-modernization/2017/09/pentagon-cuts-mobile-device-costs-half/141293/>

About Government Business Council

As Government Executive Media Group's research division, Government Business Council (GBC) is dedicated to advancing the business of government through analysis, insight, and analytical independence. An extension of *Government Executive's* 40 years of exemplary editorial standards and commitment to the highest ethical values, GBC studies influential decision makers from across government to produce intelligence-based research and analysis.

About Ruckus

Ruckus Networks, an ARRIS company, is redefining connectivity around the globe. Ruckus' high-performance network infrastructure provides secure, reliable access to data, applications and services no matter how tough the environment. Ruckus innovates across wired and wireless technology to modernize federal networks and deliver mission success. When connectivity really matters, the federal government turns to Ruckus.